



# IMPORTANT INFORMATION

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Please kindly note timber is an organic product, subject to naturally occurring changes that result from different environmental conditions i.e. changes in colour, surface splits, and shrinkage. We cannot accept responsibility or these natural changes.

Our installers will need clear access to carry building sections from the vehicle to the base, with no height restrictions or tight, sharp corners to negotiate. A full site survey is included before production starts.

All timber used in the construction of our buildings originates from sustainable forests. As it is our policy to continually improve products, methods, and materials, we reserve the right to change specifications from time to time, we will not make any significant variations without your agreement.

Please allow as much room as possible around the building for our fitters to work during installation, a minimum of 18". If this is not possible during your site survey options will be discussed with you.

All of our guarantees are subject to the buildings being maintained in line with our recommendations.

Changes cannot be made to the order specifications once your 3D Floor Plan has been approved.

All delivery timescales are approximate, our booking team will contact you to confirm an exact date for delivery.

Always make allowance for any roof overhang when buildings have to go into confined spaces.

All Garden Rooms are designed to comply with Permitted Development, however, Planning Permission may be required if you do not have Permitted Development Rights

All base work is the responsibility of the customer, as is the safe securing of the building once installed. We require a level solid base, either paving slabs, decking, or concrete upon which to install your building. In the event of a base failure, it is the customer's responsibility to accept delivery of the building and store appropriately.

All our Garden Rooms are treated with good quality preservation on the outside. We recommend that you preserve your building on an annual basis to maintain the appearance and lifespan of your building

We are dedicated to only using suppliers who are FSC certified.

Please kindly note that timber is an organic product, the final colour will vary. Every tree used in the construction of your garden room is unique, which is shown in your unique Garden Room.

Don't worry if you are a little unsure how the finished look will appear, before production our team will email you a 3D Plan for your approval. At this point, we can make any amendments to colours etc.



We will always endeavour to ensure the colours you choose are readily available, however, please kindly note they are subject to availability from the manufacturer.

All workmanship and materials are guaranteed to be free from defects and faulty installation for a period of 12 months. All of our guarantees are subject to the building being maintained in line with our recommendations.

As it is our policy to continually improve products, methods, and materials, we reserve the right to change specifications from time to time, we will not make any significant variations without your agreement

All products are subject to availability

Images used in our marketing material and website are for illustration purposes only

All products are subject to availability

If you have any further questions, please don't hesitate to contact our team on:-

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